MANGALORE UNIVERSITY

NEW EDUCATION POLICY 2020

B.A. DEGREE PROGRAMME OFFICE PRACTICE AND MANAGEMENT

MODEL PROGRAMME CURRICULUM STRUCTURE

MANGALORE UNIVERSITY NEW EDUCATION POLICY

SUBJECT-OFFICE PRACTICE AND MANAGEMENT

Syllabus for implementation with effect from 2021-2022 (For B. A. Degree Programme)

PREAMBLE: Globalization and technological developments in the business field demands educational institutions to incorporate the corresponding changes in teaching curriculum as well. To keep pace with the changing situations, it is very apt to revise the syllabus of the subject Office Practice and Management.

Keeping this object in mind the members of B O S in Office Practice & Management and Secretarial Practice after a detailed discussion at its special meeting held on October 21st 2021 approved the draft syllabus prepared by the BOS for the New Education Policy.

PROGRAM SPECIFIC OUTCOMES:

At the end of a six-semester B.A. Degree Course, a student of Office Practice and Management is expected to acquire a fairly reasonable competence in the following areas:

- 1. Handle and maintain books of accounts of small, medium, large scale organization and company.
- 2. Able to plan, co-ordinate and execute the functions of a modern office.
- 3. Able to handle business correspondence efficiently.
- 4. Be knowledgeable in handling Human Resources efficiently.
- 5. Be fairly knowledgeable in Costing, Financial Management, and Taxation.
- 6. Able to venture into Entrepreneurship.
- 7. Knowledgeable in preparing projects of business concerns.
- 8. Able to work harmoniously as a contributing member of a team to achieve organizational goals.

CAREER OPTIONS INCLUDE:

Accountant, Financial Analyst, Entrepreneur, Secretary, Receptionist, Front Office Executive, Customer Service Executive, Administrative Assistant, Executive Assistant, Secretary, Marketing Coordinator, Office Manager.

The course provides students who qualify an easy entry into the corporate world. The course teaches the essential skills required in the modern office, and prepares students for positions that offer opportunities for professional advancement.

OUR VISION: Academic excellence through quality education

OUR MISSION: Career oriented education

A summary Chart showing the semester wise distribution of academic content, Scheme of examination and teaching workload is given.

MANGALORE UNIVERSITY

B.A DEGREE PROGRAMME CURRICULUM STRUCTURE AND SCHEME OF EXAMINATIONS OFFICE PRACTICE AND MANAGEMENT

For implementation w.e.f. 2021 - 2022

I semester B.A Degree Programme
Office Practice and Management

| | Office Practice and Management | | | | | | | | | | |
|-------|--------------------------------|---|---------------------|-------------------|-------|------|--------|--------|--|--|--|
| Crown | Course | Course Title | Hrs. per week | Duration of Exams | Marks | Mar | ks and | credit | | | |
| Group | Code | Course Title | Theory | Theory | IA | Exam | Total | Credit | | | |
| DSC 1 | BASOMC141 | Business Administration and Fundamentals of Accountancy | 03 | 02 | 40 | 60 | 100 | 3 | | | |
| DSC 2 | BASOMC142 | Business Communication and Accountancy | 03 | 02 | 40 | 60 | 100 | 3 | | | |
| OE 1 | BASOMCE143 | Entrepreneurship Development Programme | 03 | 02 | 40 | 60 | 100 | 3 | | | |
| SEC1 | BASOMCS144 | MS Word | 01+0+2 | 02 | 20 | 30 | 50 | 2 | | | |

II semester B.A Degree Programme

Office Practice and Management

| Crown | Course Course Title | | Hrs. per week | Durati on of Exams | Marks | Mar | ks and | credit |
|-------|---------------------|---------------------------------|------------------|--------------------------|-------|------|--------|--------|
| Group | Code | Course Title | Theory | Theory | IA | Exam | Total | Credit |
| DSC 3 | BASOMC191 | Business Forms and Accounting | 03 | 02 | 40 | 60 | 100 | 3 |
| DSC 4 | BASOMC192 | Business Finance and Accounting | 03 | 02 | 40 | 60 | 100 | 3 |
| OE 2 | BASOMCE193 | Business Correspondence | 03 | 02 | 40 | 60 | 100 | 3 |

SUMMARY CHART

MANGALORE UNIVERSITY

B.A DEGREE PROGRAMME CURRICULUM

OFFICE PRACTICE AND MANAGEMENT

For implementation w.e.f 2021–22

| COURSE | COURSE CODE | COURSE TITLE |
|--------|--|---|
| DSC 1 | BASOMC141 | Business Administration and Fundamentals |
| | | of Accountancy |
| DSC 2 | BASOMC142 | Business Communication and Accountancy |
| OF 1 | DAGOMOE142 | |
| OE I | BASOMCE143 | Entrepreneurship Development Programme |
| SEC 1 | BASOMCS144 | MS Word |
| | | |
| DSC 3 | BASOMC191 | Business Forms and Accounting |
| DSC 4 | BASOMC192 | Business Finance and Accounting |
| OE 2 | BASOMCE193 | Business Correspondence |
| DSC 5 | BASOMC241 | Administrative Office Management |
| | | &Partnership Accounting |
| DSC 6 | BASOMC242 | Office Organization and Financial |
| | | Accounting |
| OE 3 | BASOMCE243 | Corporate Governance |
| SEC 2 | BASOMCS244 | MS Excel |
| DSC 7 | BASOMC291 | Personnel Administration and Company |
| | | Accounts |
| DSC 8 | BASOMC292 | Human Resource Management and Final |
| | | Accounts of Company's |
| OE 4 | BASOMCE293 | Organizational Behaviour |
| DSC 9 | BASOMC341 | Business Statistics |
| DSC 10 | BASOMC342 | Financial Management |
| SEC 3 | BASOMCS 343 | MS Power point |
| DSC 11 | BASOMC391 | Cost & Management Accounting |
| DSC 12 | BASOMC392 | Business Taxation |
| SEC 4 | BASOMCS393 | Tally ERP 9 with GST |
| | DSC 1 DSC 2 OE 1 SEC 1 DSC 3 DSC 4 OE 2 DSC 5 DSC 6 OE 3 SEC 2 DSC 7 DSC 8 OE 4 DSC 9 DSC 10 SEC 3 DSC 11 DSC 12 | DSC 1 BASOMC141 DSC 2 BASOMC142 OE 1 BASOMCE143 SEC 1 BASOMCS144 DSC 3 BASOMC191 DSC 4 BASOMC192 OE 2 BASOMCE193 DSC 5 BASOMC241 DSC 6 BASOMC242 OE 3 BASOMC242 OE 3 BASOMC244 DSC 7 BASOMC291 DSC 8 BASOMC291 DSC 8 BASOMC292 OE 4 BASOMC292 OE 4 BASOMC341 DSC 9 BASOMC342 SEC 3 BASOMC342 SEC 3 BASOMC391 DSC 12 BASOMC392 |

B.A.PROGRAMME- Model

Proposed Scheme of Teaching & Evaluation for B.A. (Basic/Hons) with

Office Practice and Management as Core subject

| | | | Semester I | | | | | |
|------------|----------------|---|-------------------------------------|--|-----|-----|----------------|---------|
| Sl. No. | Course Code | Title of the Course | Category of Courses | Teaching Hours per Week (L+T+P) | SEE | CIE | Total Marks | Credits |
| 1 | Lang. | Language–I | AECC | 3+1+0 | 60 | 40 | 100 | 3 |
| 2 | Lang. | Language–II | AECC | 3+1+0 | 60 | 40 | 100 | 3 |
| 3 | DSC | Business Administration and Fundamentals of Accountancy | DSC | 3+0+0 | 60 | 40 | 100 | 3 |
| 4 | DSC | Business Communication and Accountancy | DSC | 3+0+0 | 60 | 40 | 100 | 3 |
| 5 | OE-1 | Entrepreneurship Development Programme | Open Elective- 1 | 3+0+0 | 60 | 40 | 100 | 3 |
| 6 | SEC-1 | MS-Word | Skill Based - Digital Fluency | 1+0+2 | 30 | 20 | 50 | 2 |
| 7 | SEC | Physical Education- Yoga | Value Based | 0+0+2=2 | - | 25 | 25 | 1 |
| 8 | SEC | Health and Wellness | Value Based | 0+0+2=2 | - | 25 | 25 | 1 |
| | | | | | | | | 25 |

| | Semester II | | | | | | | | | | |
|------------|----------------|---------------------------------|------------------------|--|-----|-----|----------------|---------|--|--|--|
| S1. No. | Course Code | Title of the Course | Category of Courses | Teaching Hours per Week (L+T+P) | SEE | CIE | Total Marks | Credits | | | |
| 8 | Lang. | Language–I | AECC | 3+1+0 | 60 | 40 | 100 | 3 | | | |
| 2 | Lang. | Language–II | AECC | 3+1+0 | 60 | 40 | 100 | 3 | | | |
| 3 | DSC | Business Forms and Accounting | DSC | 3+0+0 | 60 | 40 | 100 | 3 | | | |
| 4 | DSC | Business Finance and Accounting | DSC | 3+0+0 | 60 | 40 | 100 | 3 | | | |

| 5 | OE-2 | Business Correspondence | Open Elective -2 | 3+0+0 | 60 | 40 | 100 | 3 |
|---|--------------|----------------------------------|------------------------|---------|----|----|-----|----|
| 6 | AECC | Environmental Studies | AECC | 1+0+2=2 | 30 | 20 | 50 | 2 |
| 7 | SEC | Physical Education - Sports / | Value Based | 0+0+2=2 | 1 | 25 | 25 | 1 |
| 8 | SEC | NCC/NSS/R&R(S&G)/ Cultural | Value Based | 0+0+2=2 | 1 | 25 | 25 | 1 |
| | Sub-Total(A) | | | | | | | 25 |

Exit option with Certificate- with ability to solve well defined problems (50 credits)

| | | | Semester III | | | | | |
|------------|----------------|---|------------------------|--|-----|-----|----------------|---------|
| Sl. No. | Course Code | Title of the Course | Category of Courses | Teaching Hours per Week (L+T+P) | SEE | CIE | Total Marks | Credits |
| 1 | Lang. | Language-I | AECC | 3+1+0 | 60 | 40 | 100 | 3 |
| 2 | Lang. | Language–II | AECC | 3+1+0 | 60 | 40 | 100 | 3 |
| 3 | DSC | Administrative Office Management & Partnership Accounting | DSC | 3+0+0 | 60 | 40 | 100 | 3 |
| 4 | DSC | Office Organisation and Financial Accounting | DSC | 3+0+0 | 60 | 40 | 100 | 3 |
| 5 | OE-3 | Corporate Governance | Open Elective- 3 | 3+0+0 | 60 | 40 | 100 | 3 |
| 6 | SEC-2 | MS-Excel | Skill Based | 1+0+2=2 | 30 | 20 | 50 | 2 |
| 7 | SEC | Physical Education- Sports | Value Based | 0+0+2=1 | 1 | 25 | 25 | 1 |
| 8 | SEC | NCC/NSS/R&R(S&G)/ Cultural | Value Based | 0+0+2=1 | 1 | 25 | 25 | 1 |
| | | | | | | | | 25 |
| | | | Sen | nester IV | | | | |
| Sl. No. | Course Code | Title of the Course | Category of Courses | Teaching Hours per Week (L+T+P) | SEE | CIE | Total Marks | Credits |
| 8 | Lang. | Language–I | AECC | 3+1+0 | 60 | 40 | 100 | 3 |
| 2 | Lang. | Language–II | AECC | 3+1+0 | 60 | 40 | 100 | 3 |

| 3 | DSC | Personnel Administration and Company Accounts | DSC | 0+0+3 | 60 | 40 | 100 | 3 |
|---|------|---|------------------------|---------|----|----|-----|----|
| 4 | DSC | Human Resource Management and Final Accounts of Companies | DSC | 0+0+3 | 60 | 40 | 100 | 3 |
| 5 | OE-4 | Organisational Behaviour | Open Elective- 4 | 3+0+0 | 60 | 40 | 100 | 3 |
| 6 | AECC | Constitution of India | AECC | 1+0+2=2 | 30 | 20 | 50 | 2 |
| 7 | SEC | Physical Education- Sports | Value Based | 0+0+2=2 | 1 | 25 | 25 | 1 |
| 8 | SEC | NCC/NSS/R&R(S&G)/ Cultural | Value Based | 0+0+2=2 | 1 | 25 | 25 | 1 |
| | | | | | | | | 25 |

Exit option with Diploma – with ability to solve broadly defined problems (100 credits)

| | | | Semest | er V | | | | |
|------------|----------------|------------------------------------|---------------------------|--|-----|-----|----------------|---------|
| S1. No. | Course Code | Title of the Course | Category of Courses | Teaching Hours per Week (L+T+P) | SEE | CIE | Total Marks | Credits |
| 1 | DSC | Business Statistics | DSC | 4+0+0 | 60 | 40 | 100 | 4 |
| 2 | DSC | Financial Management | DSC | 4+0+0 | 60 | 40 | 100 | 4 |
| 4 | | Vocational Course | | 3+0+0 | 60 | 40 | 100 | 3 |
| 5 | SEC-3 | Ms Power point | Skill Based | 1+0+2=2 | 25 | 25 | 50 | 2 |
| 7 | SEC | Physical Education- Yoga/Sports | Value Based | 0+0+2=2 | 25 | 25 | 50 | 1 |
| 8 | SEC | NCC/NSS/R&R(S&G)/ Cultural | Value Based | 0+0+2=2 | 25 | 25 | 50 | 1 |
| | | | _ | | | | | 23 |

| | Semester VI | | | | | | | | | | |
|------------|----------------|---------------------------------|---------------------------|--|-----|-----|----------------|---------|--|--|--|
| Sl. No. | Course Code | Title of the Course | Category of Courses | Teaching Hours per Week (L+T+P) | SEE | CIE | Total Marks | Credits | | | |
| 1 | DSC | Cost & Management Accounting | DSC | 4+0+0 | 60 | 40 | 100 | 4 | | | |
| 2 | DSC | Business Taxation | DSC | 4+0+0 | 60 | 40 | 100 | 4 | | | |
| 4 | DSE | Stress Management | DSE | 3+0+0 | 60 | 40 | 100 | 3 | | | |
| 5 | | Vocational Course | | 3+0+0 | 60 | 40 | 100 | 3 | | | |
| 6 | SEC-4 | Tally ERP 9 with GST | Skill Based | 1+0+2=2 | 25 | 25 | 50 | 2 | | | |
| 7 | SEC | Physical Education- Sports | Value Based | 0+0+2=2 | 25 | 25 | 50 | 1 | | | |
| 8 | SEC | NCC/NSS/R&R(S&G)/ Cultural | Value Based | 0+0+2=2 | 25 | 25 | 50 | 1 | | | |
| | | | | | | 310 | 800 | 23 | | | |

Exit option with Bachelor of Arts, B.A.(146 credits)

FIRST YEAR B.A.-FIRST SEMESTER OFFICE PRACTICE AND MANAGEMENT

Paper I –BUSINESS ADMINISTRATION AND FUNDAMENTALS OF ACCOUNTANCY

3Hrs/Week

Course Objectives:

- Acquire basic knowledge of business organisations in the private sector
- Study accounting terms, concepts and conventions
- Manually prepare journal entries and post to the ledger accounts using double-entry accounting procedures
- Prepare ledger accounts

Course Outcomes:

- Acquire conceptual knowledge of basics of accounting
- Identify events that need to be recorded in the accounting records
- Develop the skill of recording financial transactions and preparation of ledger accounts
- Identify different forms of business organisations and its importance

Contents of the paper:

UNIT-I SOLE TRADING, PARTNERSHIP FIRM AND JOINT STOCK COMPANIES

- 1.1 Sole trader meaning functions advantages and disadvantages
- 1.2 Partnership meaning partnership deed -- advantages and disadvantages of Partnership firm
- 1.3 Distinction between sole trading and Partnership organization.
- 1.4 Joint Stock Company Definition meaning features Private limited companies and public limited companies.

UNIT-II INTRODUCTION TO ACCOUNTANCY

- 2.1 Book-Keeping: Meaning Objectives.
- 2.2 Accounting: Meaning Objectives Book-keeping Vs Accounting
- 2.3 Basic Accounting Terms Business Transactions Assets Liabilities Capital
- 2.4 Principles of Accounting Accounting Concepts and Conventions
- 2.5 Double-entry System of Accounting Meaning Advantages
- 2.6 Kinds of Accounts Rules of Debit and Credit.

UNIT-III JOURNAL AND LEDGER

- 3.1 Journal: Meaning Objectives Journalizing Journal entries.
- 3.2 Ledger: Meaning Objectives Posting from Journal Balancing an Account-
- 3.3 Differences between Journal and Ledger. (Theory and Problems)

References:

- 1. B S Raman -Business studies-Vol. 1&2 -United Publishers, Mangalore
- 2. Dr.T.V .Raju ,Dr. K Sheshamurthy –Business studies, Sapna Book House ,Bangalore
- 3. Y.K. Bhusan- Fundamentals of Business organisation and Management
- 4. S. Kathiresan& V. Radha-Business Organisation
- 5. B S Raman Accountancy Vol 1&2 -United Publishers, Mangalore
- 6. B S Raman Financial Accounting -1 -United Publishers, Mangalore
- 7. T S Grewal -Introduction to Accountancy S Chand & Sons New Delhi.
- 8. R L Gupta and V K Gupta- Introduction to Accountancy-S Chand & Sons New Delhi.
- 9. Reddy Appannaia, Srinivasa Putty and Ramesh -Accountancy for II year PUC-Himalaya Publishing House, New Delhi.
- 10. Ramesh, B S Chandrashekar, B Snjeevaiah-A Text of Accountancy for II PUC S-Sraswathy House Private Ltd Bangalore.
- 11. T.S. Grewal -Double entry book keeping S Chand & Sons New Delhi.

BASOMC141 (SCHEME OF EXAMINATION)

Internal Assessment Marks: 40
University Examination Marks: 60
Total Marks: 100

University Examination Question Paper Pattern:

Maximum Marks: 60

Time:2 Hours

Section-A

Answer any 2 questions

5x2 = 10

(Answer any 2 questions out of 3 questions of 5 marks each, one question from each unit)

Section B

Answer any 2 questions

2x10=20

Answer any 2 questions out of 3 questions of 10 marks each

(One question from each unit may be asked)

Section C

Answer any 3 questions

2x15=30

Answer any 2 questions out of 3 questions of 15 marks each

FIRST YEAR B.A.-FIRST SEMESTER OFFICE PRACTICE AND MANAGEMENT

Paper II -BUSINESS COMMUNICATION & ACCOUNTANCY

3Hrs/Week

Course Objectives

- Know the nature, objects and types of cashbooks
- Learn different types of subsidiary books
- To prepare cashbook
- Understand the importance of business communication

Course Outcomes:

- Student understands the need and the principles of maintaining a Cash Book
- Distinguishes the types of Cash Book and using its principles solves the problem
- Student understand the concept of communication and evaluate the types and media of communication
- Differentiates the types of subsidiary books

Contents of the paper

UNIT-I BUSINESS COMMUNICATION

- 1.1 Definition and meaning of communication.
- 1.2 Essential features.
- 1.3 Elements of communication process.
- 1.4 Stages of communication cycle.
- 1.5 Objectives of communication
- 1.6 Need and importance.
- 1.7 Types of Communication:
 - i) Oral
 - ii) Written
- 1.8 Different means of communication

UNIT-II SUBSIDIARY BOOKS

- 2.1 Subsidiary Books meaning and objectives
- 2.2 Preparation of Purchases Book
- 2.3 Purchases Returns Book
- 2.4 Sales Book
- 2.5 Sales Returns Book
- 2.6 Preparation of Ledger accounts (Theory and Problems)

UNIT-III CASH BOOK

- 3.1 Meaning objectives –advantages
- 3.2 Types of Cash Book:
- 3.3 Simple Cash Book
- 3.4 Two column Cash Book
- 3.5 Three Column Cash Book
- 3.6 Preparation of ledger accounts. (Theory and Problems)

References:

- 12. B S Raman -Business studies-Vol. 1&2 -United Publishers, Mangalore
- 13. Dr.T.V .Raju ,Dr. K Sheshamurthy –Business studies, Sapna Book House ,Bangalore
- 14. Y.K. Bhusan-Fundamentals of Business organisation and Management
- 15. S. Kathiresan& V. Radha-Business Organisation
- 16. B S Raman Accountancy Vol 1&2 -United Publishers, Mangalore
- 17. B S Raman Financial Accounting -1 -United Publishers, Mangalore
- 18. T S Grewal -Introduction to Accountancy S Chand & Sons New Delhi.
- 19. R L Gupta and V K Gupta- Introduction to Accountancy-S Chand & Sons New Delhi.
- 20. Reddy Appannaia, Srinivasa Putty and Ramesh -Accountancy for II year PUC-Himalaya Publishing House, New Delhi.
- 21. Ramesh, B S Chandrashekar, B Snjeevaiah-A Text of Accountancy for II PUC S-Sraswathy House Private Ltd Bangalore.
- 22. T.S. Grewal -Double entry book keeping S Chand & Sons New Delhi.

BASOMC142

(SCHEME OF EXAMINATION)

Internal Assessment Marks: 40
University Examination Marks: 60
Total Marks: 100

University Examination Question Paper Pattern:

Maximum Marks: 60

Time : 2 Hours

Section-A

Answer any 2 questions

2x5=10

(Answer any 2 questions out of 3 questions of 5 marks each, at least one question from each unit)

Section B

Answer any 2 questions

2x10=20

Answer any 2 questions out of 3 questions of 10 marks each

(One question from each unit may be asked)

Section C

Answer any 3 questions

2x15=30

Answer any 2 questions out of 3 questions of 15 marks each

OPEN ELECTIVE

BASOMCE143

FIRST YEAR B.A.-FIRST SEMESTER OFFICE PRACTICE AND MANAGEMENT

Paper I: ENTREPRENEURSHIP DEVELOPMENT PROGRAMME

3Hrs/Week

Course objectives:

- Know the concept of EDP
- Study the scope of MSME's
- Know the qualities and functions of entrepreneur
- Learn usefulness of SWOT analysis

Course Outcomes:

- Students understand the concept of entrepreneurship
- Differentiate the different types of entrepreneurs and their qualities and Competencies for their success
- Students understand the concept of mirco, small and medium enterprises
- Students understand the procedure to start a business and own a business

Contents of the paper:

UNIT 1: ENTREPRENEURSHIP

Entrepreneur: Meaning, Definition, Qualities, Functions, Types, Intrapreneur, Entrepreneurial

Process, Barriers to Entrepreneurship, Factors influencing entrepreneurship.

Women Entrepreneurs: Functions, problems of women entrepreneurs - Case study

UNIT 2: MICRO, SMALL AND MEDIUM ENTERPRISES:

Micro, Small & Medium Enterprises - Meaning and Definition, Characteristics, Objectives, Role, Advantages, Disadvantages

Classification of MSMEs, Scope of MSMEs, Institutional support and Government Schemes for MSMEs.

UNIT 3: SWOT ANALYSIS & MARKET SURVEY

SWOT Analysis, Usefulness of SWOT Analysis.

Stress Management

Market survey: Definition, Objectives, Techniques, Procedure, Limitation.

Books for reference:

- 1. Khanka S. S- Entrepreneurial Development, Sultan Chand & Co Ltd, New Delhi, 3rd Revised edition, 2001
- 2. Dr. Gupta C. B & Dr. Khanka S. S- & Small Business Management, Sultan Chand & Co Ltd, New Delhi, 4th edition,2000
- 3. Pau; Jose & Kumar N. Ajith, Entrepreneurship DevelCOPent and Management, Himalaya Publishing House, New Delhi, 4th revised edition, 2000
- 4. Desai Vasant- Dynamics of Entrepreneurial DevelCOPent and Management- Principles, Projects, Policies & Programmes.
- 5. Peters Hirich- Entrepreneurship, Tata Mc Graw- Hill Ltd, 4th edition, 2000
- **6.** Anil Kumar S, Poornima S.C., Abraham Mini K., Jayashree K, Entrepreneurship Development, New Age International Publishers, New Delhi, 2017
- 7. Naidu N.V.R. & Rao Krishna T. Management and Entrepreneurship, I.K. International Publishing House Pvt. Ltd., New Delhi, 2015
- 8. Phaneesh K.R., Management & Entrepreneurship, Sudha Publications, Bangalore, 2016
- 9. Mani Alice, Entrepreneurship Development, Sapna Book House, Bangalore, 2016.

(SCHEME OF EXAMINATION)

Internal Assessment Marks: 40
University Examination Marks: 60
Total Marks: 100

University Examination Question Paper Pattern:

Maximum Marks: 60

Time : 2 Hours

Section-A

Answer any2 questions

2x5=10

(Answer any 2 questions out of 3 questions of 5 marks each, at least one question from each unit)

Section B

Answer any 2 questions

2x10=20

Answer any 2 questions out of 3 questions of 10 marks each

(One question from each unit may be asked)

Section C

Answer any 3 questions

2x15=30

Answer any 2 questions out of 3 questions of 15 marks each

IBA - I Semester

Office Practice and Management

Skill Based- (MS Word)

Teaching hours per week: 1+0+2 Credits:2

Max Marks: 50 (SEE-30, IA-20)

Unit -I

- 1.1 Parts of MS Word screen
- 1.2 File operations: Creating, Saving, Opening and Closing file
- 1.3 Font Formatting: Font Style, Font Size, Font color, Word Art
- 1.4 Paragraph Formatting: Indentation, Alignment, Line Spacing

Unit-II

- 2.1 Inserting Bullets and Numbers
- 2.2 Borders, Page Border and Shading
- 2.3 Columns, End note, Foot note, Drop Cap, Header and Footer
- 2.4 Inserting pictures, Text wrap, Find and Replace,

Unit-III

- 3.1 Inserting Tables and its options
- 3.2 Tab setting
- 3.3 Mail Merge
- 3.4 Printing options, Page setup, Print Preview

COURSE OBJECTIVES:

- To learn Creating, editing and formatting text documents.
- To have a knowledge of creating Tables using MS Word options
- To Search a required text in a voluminous document made simple by learningthe art of finding and replacing a text or Paragraph
- To gain knowledge of Tab setting and Mailings options

COURSE OUTCOMES:

On completion of this course students will be able to

- Gain comprehensive knowledge related to the use of the powerful Word Processor namely MS WORD.
- Create, edit and format the text documents
- Create Tables, newspaper columns
- Set tab and use Mail Merge options

BOOKS FOR REFERENCE:

- 1. Saxena Sanjay, A first course in Computers, Vikas Publishing House Pvt. Ltd.
- 2. Norton, Peter, Introduction to Computers, Tata McGraw Hill, New Delhi Rapidex Computer course Pustak Mahal Publications

SCHEME OF EXAMINATION

Time: 2 Hours Max. Marks: 50

SEE- 30, IA – 20

UNIT- I

1. To answer any TWO questions out of three 2 x 5=10

UNIT-II

2. To answer any TWO questions out of three 2 x 5=10

UNIT-III

3. To answer any TWO questions out of three $2 \times 5=10$

FIRST YEAR B.A. SECOND SEMESTER OFFICE PRACTICE AND MANAGEMENT PAPER III- BUSINESS FORMS AND ACCOUNTING 3 Hrs/Week

Course Objectives:

- Know the different forms of public enterprises
- Acquire knowledge on government companies
- Lear the necessity of depreciating fixed assets
- Prepare financial statement from incomplete records

Course Outcomes:

- Identify differences between departmental undertaking, public corporations and government companies
- Determine the useful life and the value of the depreciable assets under methods
- Equip with the knowledge of preparing statement of account from incomplete records
- Help the students in understanding the necessity of depreciating assets

UNIT -I PUBLIC ENTERPRISES IN INDIA

- 1.1 Definition meaning-objectives- forms
- 1.2 Departmental undertaking
- 1.3Public corporation
- 1.4 Government company-meaning-objectives –merits –limitations.

UNIT-II ACCOUNTING FOR DEPRECIATION

- 2.1 Meaning-causes of depreciation-Reasons for charging depreciation
- 2.2 Methods of charging Depreciation
 - Fixed Installment Method
 - Diminishing Balance Method
 - Annuity Method

UNIT-II ACCOUNTING FROM INCOMPLETE RECORDS

- 4.1 Single entry system Meaning-features-advantages-limitations.
- 4.2 Differences between single entry system and double entry system.
- 4.3 Ascertainment of profit and loss and financial position under Statement of Affairs method

References:

- 1. B S Raman -Business studies-Vol. 1&2 -United Publishers, Mangalore
- 2. Dr.T.V .Raju ,Dr. K Sheshamurthy –Business studies, Sapna Book House ,Bangalore
- 3. J K Mitra Principles of commerce ABS Publishing House, Calcutta
- 4. Y.K. Bhusan- Fundamentals of Business organisation and Management
- 5. S. Kathiresan& V. Radha-Business Organisation
- 6. B S Raman -Company Law and Secretarial practice-, United Publishers Mangalore
- 7. B S Raman Accountancy Vol 1&2 -United Publishers, Mangalore
- 8. B S Raman Financial Accounting -1 -United Publishers, Mangalore
- 9. T S Grewal -Introduction to Accountancy S Chand & Sons New Delhi.
- 10. R L Gupta and V K Gupta- Introduction to Accountancy-S Chand & Sons New Delhi.
- 11. Reddy Appannaia, Srinivasa Putty and Ramesh -Accountancy for II year PUC-Himalaya Publishing House, New Delhi.
- 12. Ramesh, B S Chandrashekar, B Snjeevaiah-A Text of Accountancy for II PUC S-Sraswathy House Private Ltd Bangalore.
- 13. T.S. Grewal -Double entry book keeping S Chand & Sons New Delhi.

(SCHEME OF EXAMINATION)

Internal Assessment Marks: 40
University Examination Marks: <u>60</u>

Total Marks: 100

<u>University Examination Question Paper Pattern:</u>

Maximum Marks: 60

Time : 2 Hours

Section-A

Answer any 2 questions 2x5=10

(Answer any 2 questions out of 3 questions of 5 marks each, at least one question from each unit)

Section B

Answer any 2 questions 2x10=20

Answer any 2 questions out of 3 questions of 10 marks each

(One question from each unit may be asked)

Section C

Answer any 3 questions 2x15=30

Answer any 2 questions out of 3 questions of 15 marks each

FIRST YEAR B.A. SECOND SEMESTER OFFICE PRACTICE AND MANAGEMENT PAPER IV- BUSINESS FINANCE & ACCOUNTING

3 Hrs/Week

Course Objectives:

- Describe the role of business finance
- Study the difference sources of business finance
- Learn the accounts of soul trading business
- Acquaint with bank passbook and cashbook

Course Outcomes:

- Identify the different sources of business finance
- Equip with the knowledge of identifying expenses and incomes
- Attain the full pledged skill in preparing final accounts of a trader
- Ability to reconcile cashbook with passbook

UNIT-I SOURCES OF BUSINESS FINANCE

- 1.1 Meaning-Nature-significance
- 1.2 Sources of business finance
- 1.3 Methods of raising finance
- 1.4 International source of finance

UNIT- II FINAL ACCOUNTS OF A SOLE TRADING CONCERN

- 2.1Trial balance- meaning
- 2.2 Trading Account
- 2.3 Profit and Loss Account
- 2.4 Differences between Trading and Profit and Loss Account
- 2.5Balance Sheet (Theory and Simple Problems)

UNIT-III BANK RECONCILIATION STATEMENTS

- 3.1 Meaning of Bank Reconciliation Statement
- 3.2 Need
- 3.3 Form of Bank Reconciliation Statement
- 3.4 Problems on Bank Reconciliation statement

(SCHEME OF EXAMINATION)

Internal Assessment Marks: 40

University Examination Marks: <u>60</u>

Total Marks: <u>100</u>

<u>University Examination Question Paper Pattern:</u>

Maximum Marks: 60

Time : 2 Hours

Section-A

Answer any 2 questions 2x5=10

(Answer any 2 questions out of 3 questions of 5 marks each, at least one question from each unit)

Section B

Answer any 2 questions 2x10=20

Answer any 2 questions out of 3 questions of 10 marks each

(One question from each unit may be asked)

Section C

Answer any 3 questions 2x15=30

Answer any 2 questions out of 3 questions of 15 marks each

OPEN ELECTIVE

BASOMC193

FIRST YEAR B.A. SECOND SEMESTER OFFICE PRACTICE AND MANAGEMENT PAPER II- BUSINESS CORRESPONDANCE 3 Hrs/Week

Course objectives

- Know the principles of business correspondence
- To prepare resume
- To familiar with drafting business letter
- To acquire knowledge on employer and employee related correspondence

Course Outcomes:

- Students understand the concept of communication and classifies the types and media of communication
- Anlyses the communication process and barriers to communication to everyday life
- Classifies the various kinds of business letters according to their need
- Applies the knowledge gained to draft employer related correspondence and employee related correspondence

Contents of the Paper

UNIT 1: BUSINESS CORRESPONDENCE

Enquiry: Price & Status; Complaint, Collection, Circulars (Theory and drafting)

UNIT 2: APPLICATION FOR JOBS

Employee related correspondence: Job applications, Resume, Resignation, Representation & Requests (Theory and drafting)

UNIT 3: EMPLOYMENT RELATED CORRESPONDENCE

Employer related correspondence: Interview letters, Reference, Appointment, Confirmation, Promotion, Demotion, Memo, Show cause notice, Termination, Relieving, Superannuation letters (Theory and drafting)

Books for reference:

- 1. Adelstein, E. Michael, Contemporary Business Writing, Random House, New York: 1971
- 2. Bahl, Sushil. Business Communication Today, Response Books, New Delhi 1996
- 3. Balasubramanyan, M. <u>Business Communications</u>, Vikas Publishing, New Delhi: 1979
- 4. Bansal, R..K.& Harrison, J.B. Spoken English, Orient Longman, Madras: 1995
- 5. Bhatia R C <u>Business Communication</u>, Ane Books Pvt. Ltd.- 2nd Edition- 2008

- 6. Dunlop, Ian &Schrand, Heinrich. <u>Communication for Business</u>, Pergamon Press, Oxford: 1987(rpt)
- 7. Effective Communication, Rupa & Co., New Delhi: 1997
- 8. Gartside, L. Modern Business Correspondence, Pitman Publishing Limited, London.
- 9. Kapoor A N <u>A guide to Business Correspondence & Communication Skills, Sultan Chand & Sons, New Delhi 2004 Edition</u>
- 10. Mohan Krishna & Singh, N.P. Speaking English Effectively, Macmillan India, New Delhi: 1995
- 11. Pal Rajendra & Korlahalli J.S. <u>Essentials of Business Communication</u>, Sultan Chand & Sons, New Delhi, 2009 -12th Edition
- 12. Parkhurst, Charles Chandler. <u>Using Words Effectively, Series B, Harper & Bros New York</u>
- **13.** Rai Urmila & Rai S.M <u>Business Communication</u>, Himalaya Publishing House, Mumbai, 9th Revised Edition, 2007

(SCHEME OF EXAMINATION)

Internal Assessment Marks: 40

University Examination Marks: <u>60</u>

Total Marks: 100

University Examination Question Paper Pattern:

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Section-A

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Answer any 2 questions out of 3 questions of 10 marks each

(One question from each unit may be asked)

Section C

Answer any 3 questions 2x15=30

Answer any 2 questions out of 3 questions of 15 marks each